

# Glasgow 2014 Access Statement

## Barry Buddon- Shooting

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### **Information for Spectators with Accessibility Requirements**

#### **Introduction and how to use**

This guide is designed to assist people with accessibility requirements attending the Shooting events at Barry Buddon, Carnoustie.

It offers information about the venue's facilities and services so that spectators can plan their trip to the venue accordingly.

Services and facilities which are not available will also be highlighted.

The information within the guide includes:

- Accessible assistance from transport set-down points
- Distances, gradient and quality of surface on recommended routes
- Wayfinding
- Distances from the above points to the security screening areas
- Security screening
- Distance from security screening areas to the venue entrance
- Spectator Plazas- (e.g. toilets, information points, wheelchair storage, concession areas, merchandise and baby changing facilities)
- Spectator seating
- Accessible communication aids (e.g. Assistive learning Technology)
- Links to the Glasgow 2014 Essential Venue Guides (which include information on accessible transport options)

## **Our Accessibility Team- general assistance**

- Glasgow 2014 will provide a trained Accessibility team at this and others
- The team will wear green high visibility vests marked “**Accessibility team**”.
- On request, the team will provide
  - a wheelchair pushing service
  - a wheelchair loan service,
  - sighted guiding for visually impaired people; and
  - distribution of assistive communication aids

## **Abbreviations/Technical Terms**

<b>BSL</b>	British Sign Language
<b>AD</b>	Audio Description
<b>1:14</b>	The general measurement of a slope gradient where a path will rise one metre for every 14 m travelled in a horizontal direction (also 1:12, 1:15, 1:20, etc.).
<b>PSA</b>	Pedestrian Screen Area
<b>Discreet PSA</b>	Small tent for people who request to be searched in private
<b>WTMD</b>	Walk through metal detector
<b>BOH</b>	Back of house
<b>FOH</b>	Front of house
<b>Overlay</b>	Design layout, or fit-out, required by Glasgow 2014 to make the building suitable to function as a Games venue.

## Emergency Evacuation

An emergency evacuation plan has been prepared for each venue during the Games which specifically considers the needs of disabled people.

## Location

Barry Buddon Shooting Venue is located in Carnoustie, Angus. It is approximately 12 miles from Dundee City Centre.

The area of land has been transformed from a large open grassed field to a Games venue.

## Challenges

Given the temporary nature of the Games and the large numbers of visitors attending, it should be noted that there will be exceptions to best practice standards where there are conflicting demands.

For example:

- **Public safety**- routes will be very controlled. Resting benches will not be provided in locations where crowd safety takes precedence.
- **Catering/Refreshment vans**- catering counters will not meet best practice dimensions
- **Accessible toilets**- Some temporary toilets in the external spectator plaza will not meet best practice dimensions.
- **Costs**- Where it would be impractical to provide a relatively expensive feature which will have no place in legacy mode.

## **Transport**

Please refer to [Accessible Transport](#) for information on Blue Badge Parking and accessible transport to the venue.

## **Routes**

### **Carnoustie Rail Station and Black Slab Blue Badge Parking – venue entrance)**

- The walking route from Carnoustie Rail Station to the venue is approximately 2km
- The walking route from the Blue Badge Parking is approximately 2.2 km. A pre-bookable wheelchair accessible shuttle service will be provided from here to the venue.
- The walking route is generally flat
- There is a narrow path leading from the main drop off point for the majority of spectators. This is approximately 900m to the venue entrance
- There will be no benches along the way
- There is a short but steep slope midway along this route which has a gradient of approximately 1:4

Spectators with limited mobility are therefore urged to book the accessible shuttle service from the Rail Station and Black Slab. Details available at [www.glasgow2014.com/accessibility](http://www.glasgow2014.com/accessibility)

### **Accessible Shuttle set-down point to Back of House PSA**

- This route is approximately 50m and is generally good, flat and even.

## **Lighting**

- There will be no lighting provided immediately outside the shooting ranges

## **Toilets (outwith the venue)**

- There will be no toilets provided immediately outside the venue.

## **Venue entrance/PSAs**

- The venue entrance for spectators using the accessibility shuttle is a BOH entrance.
- All spectators must pass through a Pedestrian Screening Area (PSA).
- A number of PSAs will mean that queuing times will be kept to a minimum. Immediately after passing through the PSA, you must present your ticket for inspection.

## **Width of PSAs**

- WTMDs will generally be 760mm wide x2050mm

## **Personal Items/Medical Dependencies**

- The WTMDs will detect metal items
- Examples of these are personal oxygen concentrators; insulin pens or syringes; prosthetic limbs; implants (e.g. cochlear implants); and pacemakers.
- You can walk through safely but if you feel uncomfortable about this you should make the security staff aware of such personal devices and you will be requested to be searched by a different appropriate method.
- If you are a wheelchair user, you may be required to pass through a wider aisle and undergo a pat down search. Care will be taken to wand people with a disability, particularly where the person identifies an area which is sensitive, painful to the touch, or difficult to move.
- At least one PSA will have an induction counter loop for people with hearing impairments.
- The counter loop will have a hearing loop symbol

## **Discreet PSA**

- There will not be a discreet search area at the Back of House PSA
- If you request to be searched in private, a space will be made available.

## **Pass Out**

- If you need to leave the venue for a reason related to your disability, you will be permitted with exception to exit the venue.
- Re-entry to the venue must be through a PSA.

## **Spectator Plaza**

### **Access Route from BOH PSA to spectator plaza**

- The distance from the PSA to the spectator plaza is approximately 60m
- The gradient is flat.
- There are no resting places along this route until the spectator plaza is reached.
- There is a “Spectator Pit Stop” near the spectator plaza which will incorporate a number of accessible benches.
- Rest seating within the spectator plaza will have a sign asking people to offer the seat to people who have limited mobility.

### **Accessible toilets**

- Unisex toilets for disabled people are generally provided within the spectator plaza.
- Toilets are approximately within 45m-60m from any spectator point
- The unisex toilets are of the chemical type.
- The manoeuvring space within the chemical toilets is 1.5mx1.5m. These have horizontal grab rails only.
- There is a small hand rinse wash hand basin.
- There is no emergency alarm.

### **Changing Places Facility**

- There is no Changing Places facility at this venue

### **Baby Changing**

- Basic baby changing facilities will be provided within unisex accessible toilets
- These are fold down plinths with safety straps

## **Routes between Spectator Plazas**

### **25m/50m range to Shotgun range**

There are two ways to reach the Shotgun spectator plaza

1. Grassed walking route. The terrain is very rough along this route
2. Short stretch of road. This must be by mobility buggy.
  - The buggy will drop off approximately 180m from the Shotgun spectator plaza
  - The path to the Shotgun plaza thereafter is constructed from stone hardcore
  - A 900mm wide strip of this will be covered with compacted whindust to aid pushing of wheelchairs
  - The 900m path is generally flat

### **25m/50m range to Full Bore Range**

- This range is partly accessible by a narrow road.
- A mobility buggy will transport spectators with mobility requirements as far as possible.
- The mobility buggy will not travel off the road
- The last part of the route from the narrow road to the edge of the full bore range is approximately 110m
- The route is constructed of wood chips.

## **Wheelchair/Buggy Storage**

### **Wheelchair Storage**

- Spectators who have arrived using a wheelchair may have purchased a standard seat ticket and wish to transfer to a standard seat
- The team will agree with you on the storage of your wheelchair.,
- A system will be in place for you to retrieve your wheelchair either during or after the session.

Please make this known to the Accessibility Team as soon as you pass through security.

### **Wheelchair Charging Points**

- Wheelchair charging points will not be provided at this venue
- We urge you to prepare in advance and consider good battery management in the interests of your welfare

- If you have problems at the venue with your powered wheelchair or mobility scooter, please speak with one of our Accessibility Team members

## **Spectator Seating**

### **Seating Category**

There are 2 main categories of seating

- Wheelchair Access Seating
- Easy Access Seating

If you require a seat with additional leg space on the end of a row or close to toilet for a reason related to your disability, this should be already captured in your ticket. If you have any further accessibility requirements, you must inform our ticket line **0808 161 2014**.

### **Viewing Position (Wheelchair users)**

- Viewing for wheelchair users will be level with the ground
  - The viewing distance to the pistol/short bore and is between 12m-15m
  - The pistol and short bore range is covered
  - There will be a spectator barrier immediately in front of spectators with wheelchairs
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- The viewing distance to the clay target range is between 12m-15m
  - The clay target/ range is not covered
  - There will be a spectator viewing barrier immediately in front of spectators with wheelchairs



### **Viewing Position (Easy Access Ticket Holders)**

- Easy Access Ticket holders will be seated in general admission area
- The seating positions for Easy Access Ticket holders will not be specifically allocated.
- Instead, the venue team will manage seating for people with accessibility requirements at each session.

### **Family Groups and Companions**

The Ticketing team has made every effort to ensure that small groups/families are not separated.

### **Features along the Field of Play**

Whilst every effort has been made to offer a clear view of the Field of Play, a number of features will be located in front of the spectator front row.

- Microphones
- Advertising Corrals
- Press/photography
- Technical Officials

## **Assistive Technology/Hearing Enhancement**

### **Hearing Enhancement Technology**

- Glasgow 2014 is providing hearing assistance technology by radio communication aids for you to enjoy the live commentary.
- Multiple channels are available through this system
- There will not be a fixed induction loop zone for people with a hearing impairment which is otherwise normally confined to one or two zones.
- Instead, this means that if you have a hearing impairment, your ticket purchase will not restrict your choice of seating location.
- Inductive coupler loops which hook over the ear will be provided on loan with a receiver to pick up in venue technology.
- We will not be providing neck loops however the receiver will be compatible with most neck loops.
- If you normally wear a neck loop you can take this into the venue and plug into the handheld receiver.

Please refer to [Assistive Technology](#) for more information.

### **British Sign Language (BSL)**

- BSL interpreting will not be available at this venue.

### **Captioning**

- Live captioning will not be provided at this venue

### **Audio Description (AD) for Visually Impaired People**

- Audio Description will not be provided at this venue.
- However standard commentary will still be available via headsets available from the Spectator Information Point.

### **Video Screen**

- A video screen will be provided to assist all spectators in their enjoyment of the sport.

## Other Auxiliary Services

### Sighted Guide Service

- A sighted guide service will be available at this venue.
- Please ask at our Information Point on how to access this service.

### Dog Spending Area

- A place for assistance dogs to use the toilet will be provided. This is located next to the Spectator Plaza.
- Sighted guide assistance will be provided to direct you to this point.
- The route to this is a 900mm compacted whindust path.
- The area will have a low fence surrounding the toilet area and will be equipped with a water bowl and some cleaning equipment, paper towels and the like.
- Part of the Dog Spending Area will be covered in an organic material such as wood chips.
- This will be cleaned regularly.
- There will be no directional signage other than a sign fixed to the fence enclosure displaying the words ***“Dog Spending Area”*** with a dog pictogram.

### Cable Covers

- We have done our best to contain cables using cable bridges however there may be a need for us to contain cables along the ground of some routes using cable covers. These have a slight ramped profile.
- Cable covers will have good contrast so that people with visual impairments are made aware of their presence.

## **Summary**

- Blue Badge Parking is approximately 2.2km of the venue.
- There will be a mobility buggy service at this venue.
- The Accessibility Team will provide a wheelchair pushing service including sighted guiding.
- Spectator plaza is generally flat but with some uneven spots.
- "Spectator Pit Stop" will be provided with accessible benches.
- Small number of rest benches in spectator plaza.
- Assistance Dog Spending Area.
- Portable counter loops at key information points for hearing impaired.
- Hearing Enhancement Technology to listen to standard commentary.
- Audio Description will not be available.
- BSL interpreting will not be available.

**Alternative formats of this document are available on request.**

**Email [contactus@glasgow2014.com](mailto:contactus@glasgow2014.com)**

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**Or call 030 3333 2014.**

**If you wish to use a text relay service, see [www.textrelay.org](http://www.textrelay.org)**